

SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY

SAULT STE. MARIE, ONTARIO

COURSE OUTLINE

COURSE TITLE: SYSTEMS ANALYSIS AND DESIGN

CODE NO. EDP108

PROGRAM BUSINESS PROGRAMMER

SEMESTER THREE

DATE SEPTEMBER, 1992

AUTHOR FRAN DEW

NEW  REVISION

APPROVED

  
CHAIRPERSON

92-06-18  
DATE

SYSTEMS ANALYSIS AND DESIGN  
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Total credit time: 60 hours

Prerequisites: EDP100, EDP111

### **I PHILOSOPHY/GOALS:**

This is an introductory course to make the student aware of the total data processing environment and of the concepts involved in the top-down design approach to system development. Students will follow a typical system design from inception to completion and will be required to make a systems presentation.

### **II STUDENT PERFORMANCE OBJECTIVES:**

Upon successful completion of this course, the student will be able to:

1. understand the concepts, philosophies and trends of Systems Analysis and Design
2. develop skills in use of Systems Analysis tools and techniques
3. develop skills in use of Systems Design tools and techniques

### **III TOPICS TO BE COVERED**

1. Assuming the Role of the Systems Analyst
2. Understanding Organizational Style and Its Impact
3. Determining Feasibility and Managing Activities
4. Sampling and Investigating Hard Data
5. Interviewing
6. Using Questionnaires
7. Observing Decision-Maker Behaviour
8. Prototyping
9. Using Data Flow Diagrams
10. Analyzing System using Data Dictionaries
11. Analyzing Structured Decision Systems
12. Analyzing Semistructured Decision Support
13. Preparing the Systems Proposal
14. Writing and Presenting the Systems Proposal
15. Designing Effective Output

SYSTEMS ANALYSIS AND DESIGN  
COURSE NAME

EDP108  
CODE NO.

16. Designing Effective Input
17. Designing the File or Database
18. Designing the User Interface
19. Designing Accurate Data-Entry Procedures
20. Quality Assurance through Software Engineering
21. Successfully Implementing the Information System
22. Introduction to Computer Assisted Systems Engineering

**IV LEARNING ACTIVITIES**

1. Assuming the Role of the Systems Analyst  
Upon successful completion of this unit, the student will be able to
  - a have an appreciation of Systems Analysis and Design concepts
2. Understanding Organizational Style and Its Impact  
Upon successful completion of this unit, the student will be able to
  - a understand the underlying concepts of business organizations
  - b utilize ENTITY-RELATIONSHIP diagrams
  - c use DATA FLOW diagrams
3. Determining Feasibility and Managing Activities  
Upon successful completion of this unit, the student will be able to
  - a manage and schedule activities
  - b use Gantt charts and PERT charts
4. Sampling and Investigating Hard Data  
Upon successful completion of this unit, the student will be able to
  - a understand sampling concepts
5. Interviewing  
Upon successful completion of this unit, the student will be able to
  - a create questions for an effective interview
  - b use interviewing to collect data
  - c interpret the interview to get meaningful data
6. Using Questionnaires  
Upon successful completion of this unit, the student will be able to
  - a create questions for an effective questionnaire
  - b use questionnaires to collect data
  - c interpret the questionnaire results to get meaningful data

7. Observing Decision-Maker Behaviour  
Upon successful completion of this unit, the student will be able to
  - a use observation as an information-gathering technique
  - b understand the technique called STROBE Structured Observation of the Environment
  
8. Prototyping  
Upon successful completion of this unit, the student will be able to
  - a understand the use of prototyping
  - b appreciate the advantages and disadvantages of using prototyping
  
9. Using Data Flow Diagrams  
Upon successful completion of this unit, the student will be able to
  - a use DFDs to graphically depict data processes and data flows in a business system
  
10. Analyzing System using Data Dictionaries  
Upon successful completion of this unit, the student will be able to
  - a use DFDs to help catalogue data processes, flows, stores, structures, and elements in a data dictionary
  
11. Analyzing Structured Decision Systems  
Upon successful completion of this unit, the student will be able to
  - a use techniques, such as Decision Tables, to determine the process of decision making in the business
  
12. Analyzing Semistructured Decision Support  
Upon successful completion of this unit, the student will be able to
  - a understand analytic and heuristic decision makers
  - b use multiple-criteria methods to solve semistructured problems
  
13. Preparing the Systems Proposal  
Upon successful completion of this unit, the student will be able to
  - a forecast hardware and software needs based on the user's information needs

SYSTEMS ANALYSIS AND DESIGN  
COURSE NAME

EDP108  
CODE NO.

14. Writing and Presenting the Systems Proposal  
Upon successful completion of this unit, the student will be able to
  - a organize the contents of a systems proposal
  - b write a professional report
  - c orally present a proposal
  
15. Designing Effective Output  
Upon successful completion of this unit, the student will be able to
  - a use various techniques to display information
  
16. Designing Effective Input  
Upon successful completion of this unit, the student will be able to
  - a design meaningful input forms and display terminal screens
  
17. Designing the File or Database  
Upon successful completion of this unit, the student will be able to
  - a appreciate effectively designed files and databases
  
18. Designing the User Interface  
Upon successful completion of this unit, the student will be able to
  - a design interfaces that help users and businesses get needed information into and out of the system
  - b understand the various user interfaces and input devices
  - c appreciate a worker's ergonomically correct work space
  
19. Designing Accurate Data-Entry Procedures  
Upon successful completion of this unit, the student will be able to
  - a understand the necessity of efficient and accurate data
  - b use various techniques to validate data
  
20. Quality Assurance through Software Engineering  
Upon successful completion of this unit, the student will be able to
  - a use various techniques as design and documentation tools
  - b test data systems with a variety of techniques

SYSTEMS ANALYSIS AND DESIGN  
COURSE NAME

EDP108  
CODE NO.

- 2      21.      Successfully Implementing the Information System  
 Upon successful completion of this unit, the student will be able to  
 a      use various techniques to ensure that the information system is  
          operational  
 b      use various techniques to convert from the existing system to the  
          new system
22.      Introduction to Computer Assisted Systems Engineering (CASE), using  
 Excelerator.  
 Upon successful completion of this unit, the student will be able to  
 a      understand the uses of a CASE tool, Excelerator  
 b      use Excelerator in a basic fashion

**V      EVALUATION METHODS**

Tests (3 @ 25%)	75%
Term Project	20%
Participation	5%
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	100%

Grading:	A+ 90 and over
	A 80 and over
	B 70 and over
	C 55 and over
	R under 55

**VI      REQUIRED STUDENT RESOURCES**

Text: "SYSTEMS ANALYSIS AND DESIGN"  
 by Kendall and Kendall Second Edition  
 1992

available in the Campus Shop

SYSTEMS ANALYSIS AND DESIGN  
COURSE NAME

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**VII SPECIAL NOTES**

Assignments received after the due date are subject to a 10% per day penalty.

Students with special needs, such as physical limitations, visual impairments, hearing impairments, or learning disabilities, are encouraged to discuss required accommodations, confidentially, with the instructor.

Your instructor reserves the right to modify the course as she deems necessary to meet the needs of students.

## **SYSTEMS ANALYSIS AND DESIGN**

### **TEST AND PROJECT SCHEDULE**

#### **TESTS**

Three tests, at 25% each, total 75% of your final mark

TEST ONE	October 6	Chapters 1-6
TEST TWO	November 10	Chapters 7-12
TEST THREE	December 21	Chapters 13-21

#### **TERM PROJECT**

The term project is worth 20% of your final mark

PROJECT PRESENTATION    December 16

The detailed marking scheme is on the following page



**THE TERM PROJECT IS WORTH A TOTAL OF 20 MARKS.**

Analysts in the Group

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- (5) Report Structure
- a refer to Chapter 14, Writing and Presenting the Systems Proposal
  - b the report is to be between 10 and 15 pages long, double spaced, not including the appendices.

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- (5) Report content, including
- analysis of present system
  - two possible system solutions
  - recommendation of best system solution
  - system testing and maintenance procedures
  - implementation and evaluation procedures

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- (5) Correct Grammar, including sentence structure

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- (5) Oral Presentation
- each member of the group contributes to the presentation
  - effective use of charts and other visual aids

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- (20) TOTAL

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